



Warranty Statement and Policy

All component parts of General® International products are carefully inspected during all stages of production and each unit is thoroughly inspected upon completion of assembly.

2-YEAR LIMITED WARRANTY

All products are warranted for a period of 2 years (24 months) from the date of purchase. General® International agrees to repair or replace any part or component which upon examination, proves to be defective in either workmanship or material to the original purchaser during this 2-year warranty period, subject to the “conditions and exceptions” as listed below. Repairs made without the written consent of General International will void the warranty.

DISCLAIMER:

Because we are committed to making constant improvements, General International reserves the right to make changes to components, parts or features of this unit as deemed necessary, without prior notice and without obligation to install any such changes on previously delivered units. Reasonable care is taken at the factory to ensure that the specifications and information in this manual corresponds with that of the unit with which it was supplied.

TO FILE A CLAIM:

To file a claim under our ***Standard 2-year Limited Warranty***, all defective parts, components or machinery must be returned freight or postage prepaid to General® International, or to a nearby distributor, repair center or other location designated by General® International. For further details call our service department at **1-844-877-5234 or info@gipowerproducts.com** Along with the return of the product being claimed for warranty, a copy of the original proof of purchase and a “letter of claim” must be included (*a warranty claim form can also be used and can be obtained, upon request, from General® International or an authorized distributor*) clearly stating the model and serial number of the unit (if applicable) and including an explanation of the complaint or presumed defect in material or workmanship.

CONDITIONS AND EXCEPTIONS:

This coverage is extended to the original purchaser only. Prior warranty registration is not required but documented proof of purchase, i.e. a copy of original sales invoice or receipt showing the date and location of the purchase as well as the purchase price paid, must be provided at the time of claim. ENGLISH 3 141205 Warranty does not include failures, breakage or defects deemed after inspection by General® International to have been directly or indirectly caused by or resulting from; improper use, or lack of or improper maintenance, misuse or abuse, negligence, accidents, damage in handling or transport, or normal wear and tear of any generally considered consumable parts or components. Repairs made without the written consent of General® International will void all warranty.

Rev: 7-10-18

www.gipowerproducts.com & www.general.ca

PH (844) 877-5234 EM: info@gipowerproducts.com

General International Power Products LLC - 6245 Industrial Parkway, Whitehouse OH 43571