



## LIMITED LIFETIME WARRANTY WITH 3 YEAR ON ELECTRICAL -

The confidence in our product means we can offer the most comprehensive warranty available on the market today.

### LIMITED LIFETIME WARRANTY FOR WARRIOR WINCHES

Winchsolutions are the sole distributors of WARRIOR WINCHES.

Winchsolutions ("seller" or Winchsolutions ) warrants to the original retail buyer only ("Buyer") that any mechanical component of a genuine WARRIOR WINCH ("product") is free of defects in material and workmanship for the lifetime of the winch.

The electrical components (including the motor, contactor, and switches) will be free of defects in material and workmanship for a period of (3) three years (36 Months) from the original purchase provable date of purchase.

Any Product Winchsolutions determines to be defective will be repaired or replaced at Winchsolutions sole discretion without charge to the Buyer upon Buyer's compliance with this procedure. Seller or its Authorized Agent may make reasonable charges for parts and for labor for repairs not covered by this Lifetime Limited Warranty. The warranties set forth herein are exclusive and in lieu of all other warranties, whether oral or written, express or implied.

All purchases must be registered using the procedure outlined in the user manual supplied with the product. Any product that has not been registered will be covered by the standard 1 year warranty.

To obtain service under this warranty, the Buyer shall mail, ship or otherwise deliver to the address noted below, at the Buyers expense; (1) the Product, (2) a written description of the problem, (3) Buyers name, address and contact number, (4) copy of the original purchase receipt.

The Warranty does not cover the cost of labor or transportation/shipping charges for the replacement or installation of defective parts.

This warranty does not apply to defects of the Product caused by; (1) normal wear and tear, (2) failure to comply with any installation or maintenance instructions provided by the Seller, including but not limited to subjecting the product to loads in excess of the loads listed in any instructions, Owner's Manual or as detailed upon the Sellers website, (3) commercial or industrial use, (4) alteration or modification by any parties other than the Seller, (5) misuse, abuse, neglect, accidents, Acts of God, terrorism or (6) other causes beyond the control of the Seller after delivery of the Product to the Sellers Authorized Agent.

Any customer using a Warrior Winch for an industrial application will only be offered a 1 year warranty.

This Warranty does not cover cables, synthetic ropes, fairleads or exterior finishes Winchsolutions shall not be responsible or liable for any indirect or consequential damages. These consequential damages may include, but are not limited to, lost profits or loss of use and down time.

Winchsolutions reserves the right to change the Product design without notice. Winchsolutions reserves the right to replace any part or whole unit with a newer design of the same function.

### **DO NOT RETURN TO STORE**

Call: 1-888-279-6960 X721 (9am-5pm EST) - Email: [info@DetailK2.com](mailto:info@DetailK2.com)

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