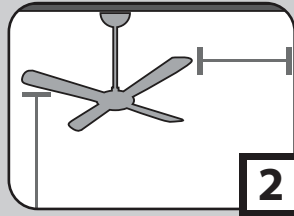# Table of Contents

Congratulations on purchasing your new Casablanca® ceiling fan! It will provide comfort and performance in your home or office for many years. This installation and operation manual contains complete instructions for installing and operating your fan.

We are proud of our work and appreciate the opportunity to supply you with the best ceiling fan available anywhere in the world.
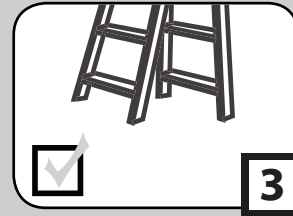
**To register your fan, please visit: www.CasablancaFanCo.com/register**

Save your receipt for proof of purchase.

# What to Expect with Your Installation

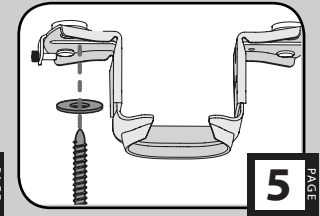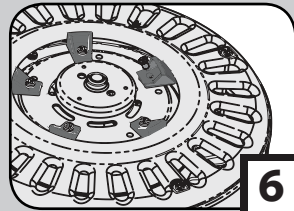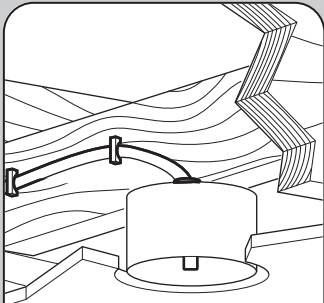Must be able to secure the fan to building structure or fan-rated outlet box

☑ (checkbox)

If you are unfamiliar with wiring, use a qualified electrician.

**Know your wiring** ☑

**30 inches** from blade tip to nearest wall or obstruction

**7 feet** from bottom edge of blade to the floor

**Assess location** ☑

You may need a friend to help you.

**Check box to see fan weight** ☑

Ceiling angles greater than 34° will require an Angled Mounting Kit. See page 4 for details.

**Assess ceiling angle** ☑

**1 Standard Downrod** for ceilings 8-10 feet high

**2 Shorter Downrod** for fans installed close to ceiling

**3 Longer Downrod** for ceilings 10 feet or higher

**Select a downrod length** ☑

## Read and Save These Instructions

This product conforms to UL Standard 507.

### ⚠ WARNINGS

w.1 - To reduce the risk of fire, electrical shock, or personal injury, mount fan directly from building structure and/or an outlet box marked acceptable for fan support of 70 lbs (31.8 kg) and use the mounting screws provided with the outlet box.

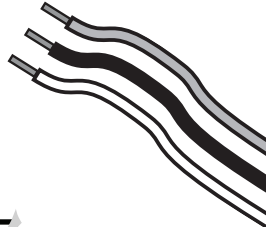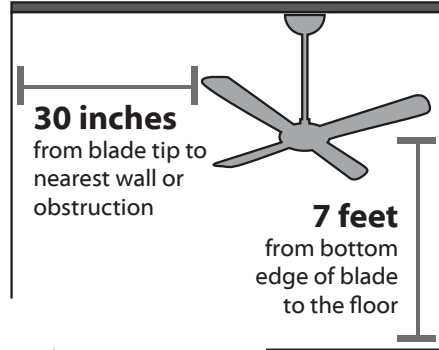w.2 - To avoid possible electrical shock, before installing or servicing your fan, disconnect the power by turning off the circuit breakers to the outlet box and associated wall switch location. If you cannot lock the circuit breakers in the off position, securely fasten a prominent warning device, such as a tag, to the service panel.

w.3 - To reduce the risk of fire, electrical shock, or motor damage, use only Casablanca Solid State Speed Controls.

w.4 - To reduce the risk of personal injury, do not bend the blade brackets when installing the blade brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.

### ⚠ CAUTIONS

c.1 - All wiring must be in accordance with national and local electrical codes ANSI/NFPA 70. If you are unfamiliar with wiring, use a qualified electrician.

c.2 - Use only Casablanca replacement parts.

*This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions may cause harmful interference to radio communications.*

☑ Ladder

☑ Pliers

☑ Wire Strippers

☑ Screwdrivers

☐ Power Drill (optional)

☐ 9/64" Drill Bit (optional)
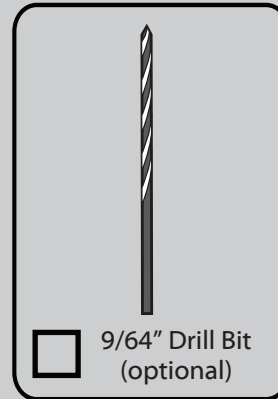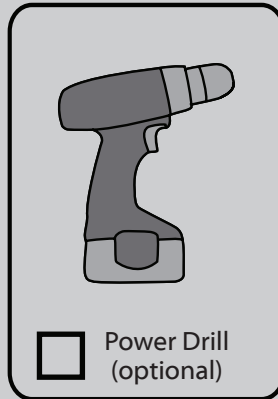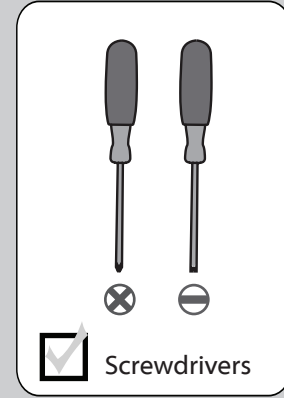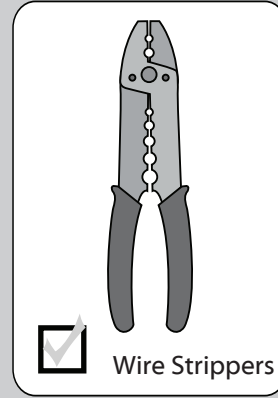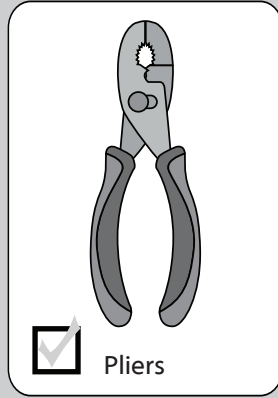
**If mounting to a support structure, you will also need these tools.**

**If you have a flat ceiling:**

Hang your fan by a standard downrod *(included)*.

**OPTION 1**

Standard Mounting

**If you have an angled ceiling:**

1. You will need a longer downrod *(sold separately)*.
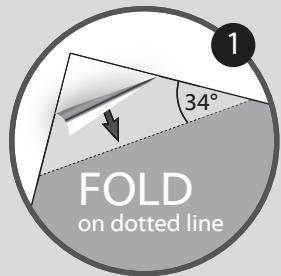2. If your ceiling angle is greater than 34°, you will also need an Angled Mounting Kit *(sold separately)*.

**OPTION 2**

Angled Mounting

**Use the three steps below to determine if your ceiling angle is greater than 34°**

**1**

34°

FOLD
on dotted line

**2**

PLACE
against wall
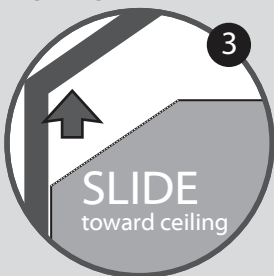
**3**

SLIDE
toward ceiling
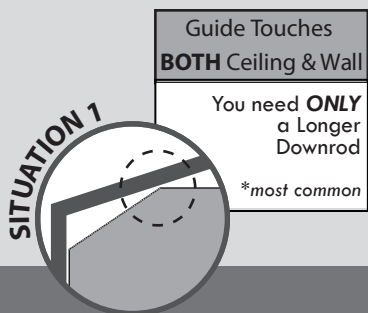
**SITUATION 1**

Guide Touches
**BOTH** Ceiling & Wall

You need **ONLY**
a Longer
Downrod

*most common*
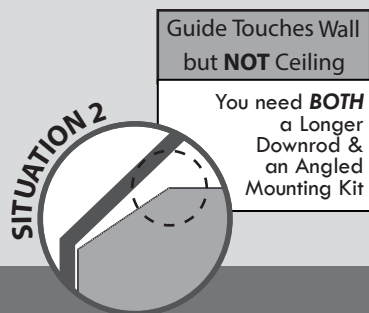
**SITUATION 2**

Guide Touches Wall
but **NOT** Ceiling

You need **BOTH**
a Longer
Downrod &
an Angled
Mounting Kit

## Mounting Options

Support Structure

Standard Mounting Style

Ceiling Outlet Box (required)

Support Structure

Ceiling Outlet Box (required)

Angled Mounting Style
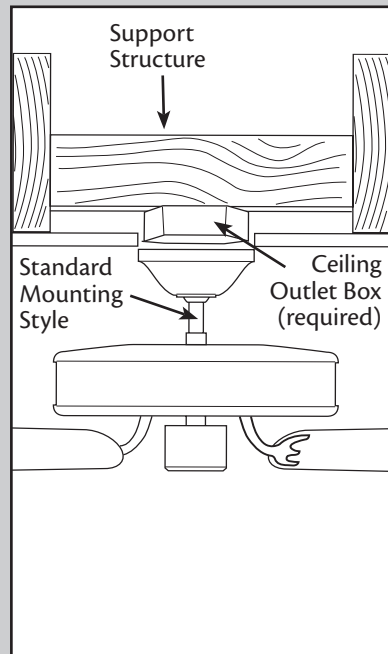
Use **Standard Mounting**
or **Low-Profile Mounting**
to hang the fan from a flat ceiling.

Use **Angled Mounting**
to hang the fan from a
vaulted or angled ceiling.

**Turn Power OFF**

For angled ceilings, point opening toward peak.

**Use wood screws** (included) when securing to support structure with approved electrical outlet box. Drill 9/64" pilot holes in support structure to aid in securing ceiling bracket with hardware found in the ★ hardware bag.

**Use machine screws** (provided with outlet box) when securing to existing ceiling fan-rated outlet box. Make sure it is securely installed and is acceptable for fan support of 31.8 kg (70 lbs) or less.

Make sure all four bumpers are still attached.

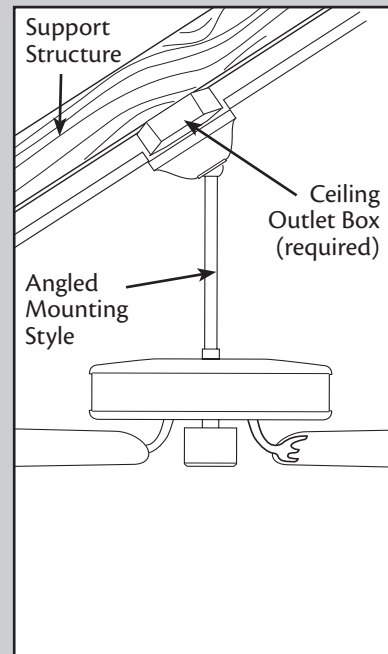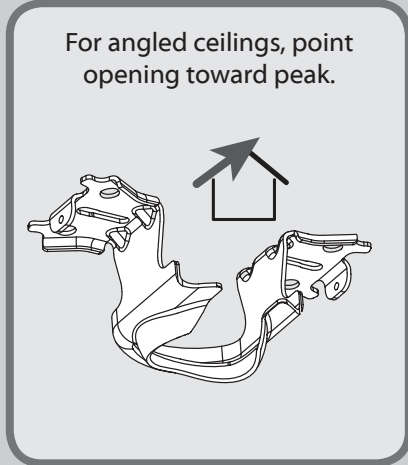*If you are unable to do this, call Technical Support at 1-888-277-2178.*
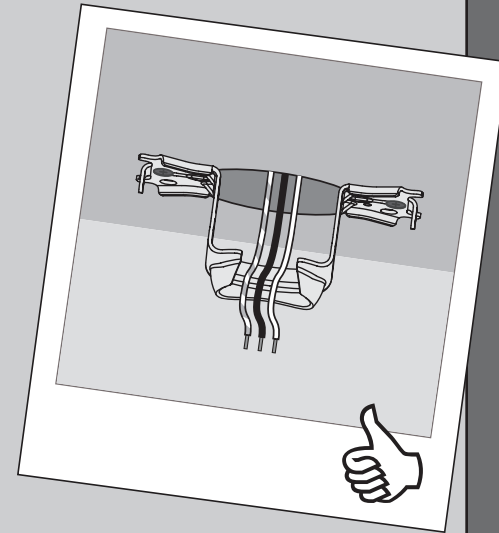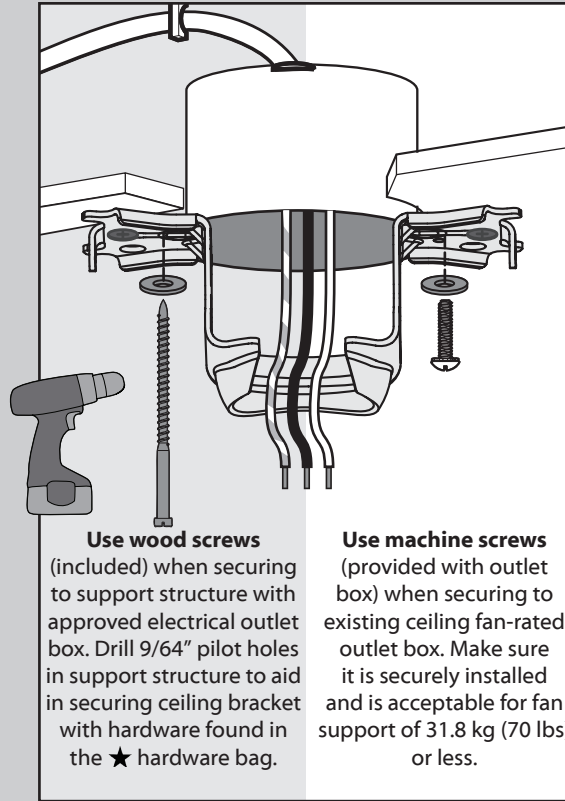
To avoid possible electrical shock, before installing your fan, disconnect the power by turning off the circuit breakers to the outlet box associated with the wall switch location.

⚠️

5

⚠️

**KEEP!**

**DISCARD**
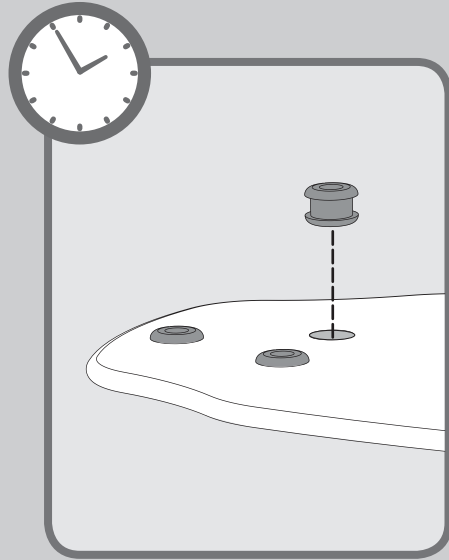
**Time Saver Tip:** Get a helper to insert grommets, found in the ■ hardware bag, into the blades while you're doing the next couple of steps.

Remove the shipping blocks from the motor. **Save the screws. They will be needed for blade iron installation.**

**Note:** Some fans will have a shipping ring instead of shipping blocks. Please remove the ring and save the screws.

**skip to next page**

**Option 1**

**Standard Downrod** for ceilings 8-10' high

Included (pre-assembled)
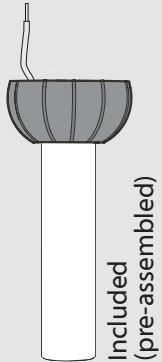
**Option 2**

**Shorter Downrod** for fans installed close to ceiling

Included
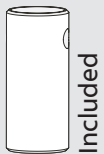
**Option 3**

**Longer Downrod** for angled ceilings or ceilings 10' or higher

Sold Separately

**If you need a different downrod length follow these steps:**

Steps 1-5 to remove standard downrod pipe

1  2  3  4  5

Slide

Slide

10  9  8  7  6

Steps 6-10 to reassemble with **new** pipe

**KEEP!**
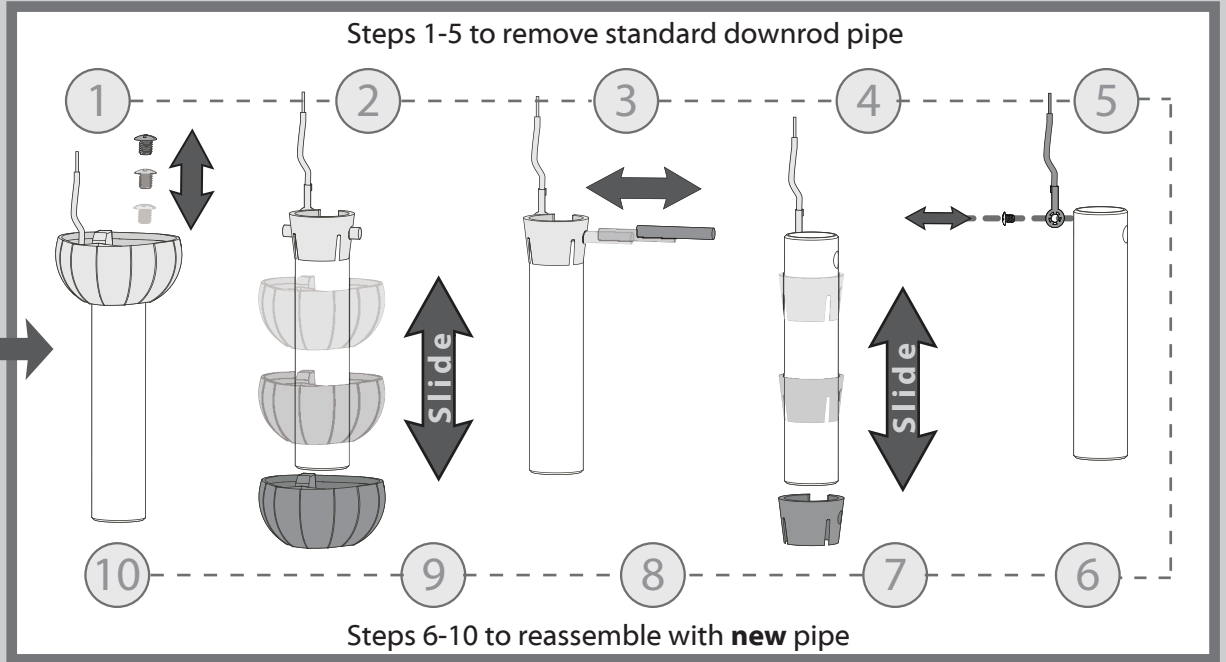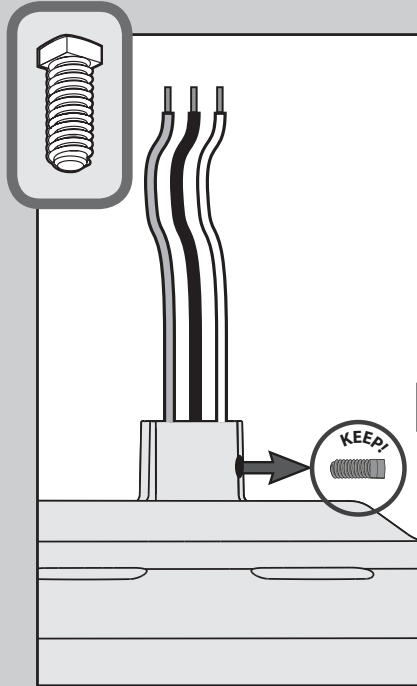
Remove the pre-installed setscrew so that the downrod can be inserted.
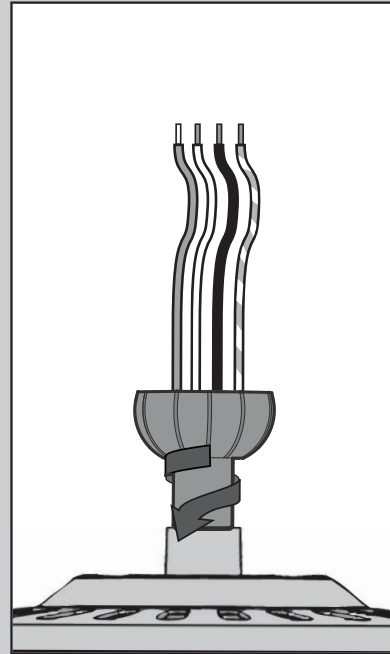
Hand tighten the downrod (at least 4-5 full turns) until it stops.

CUT & STRIP

3/8"

8"

(not to scale)
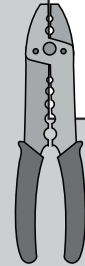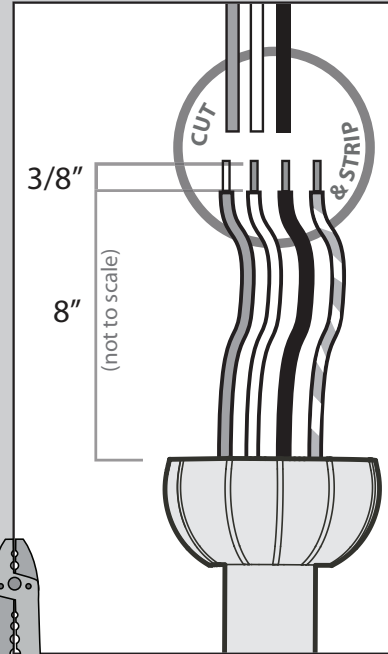
The wires can be cut, but leave at least 8" extending from the top of the downrod.
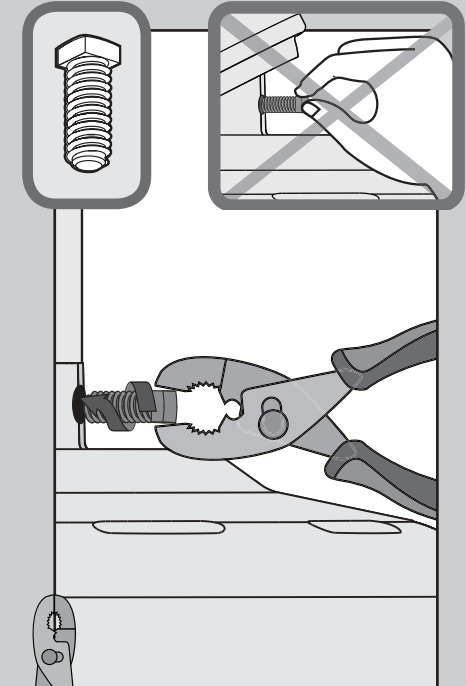
Tighten the setscrew with pliers. **DO NOT HAND TIGHTEN.**

8"         3/8"

If the setscrew is not tightened securely, the fan may fall.
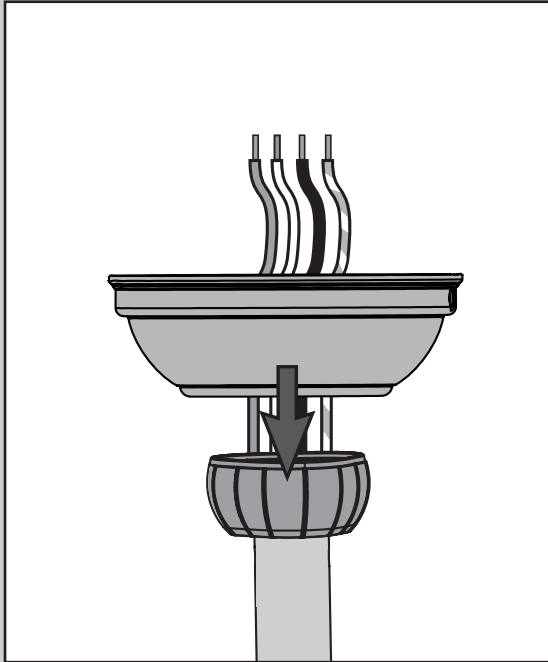
Put the wires and downrod through the canopy.
Let the canopy sit loosely on top of the fan.
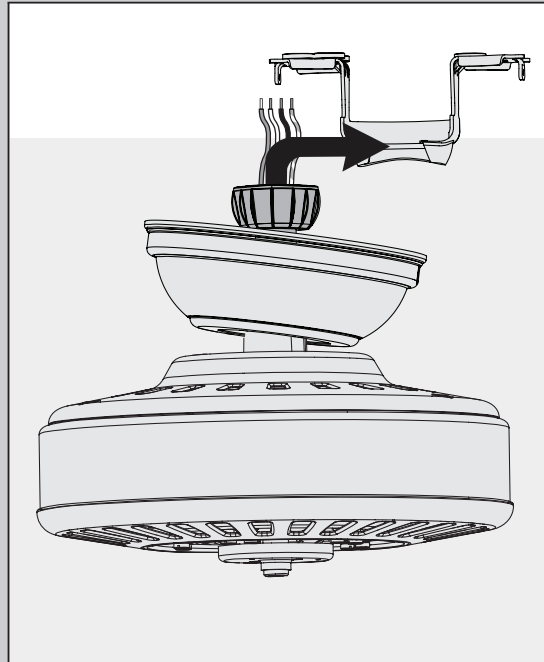




**DO NOT PICK THE FAN UP BY THE CANOPY OR WIRES.** Place the downrod ball into the slot in the ceiling bracket.

# Wiring
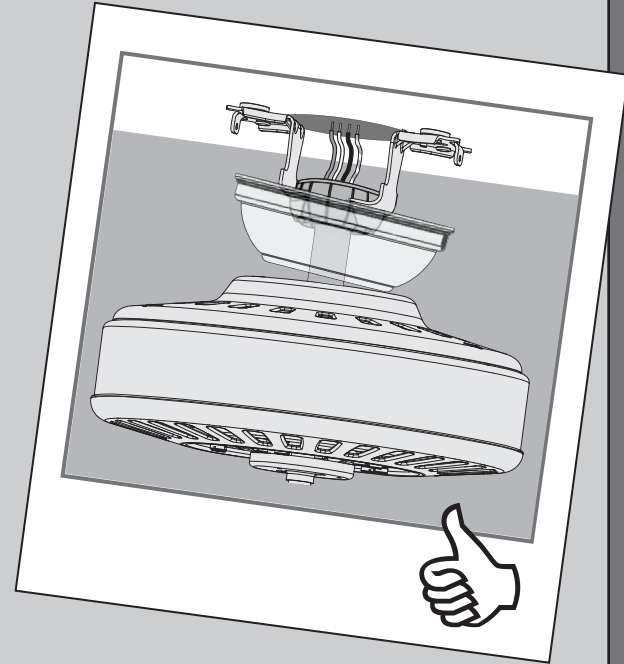
**Note:** To connect the wires, hold the bare metal leads together and place a wire connector over them, then twist clockwise until tight.
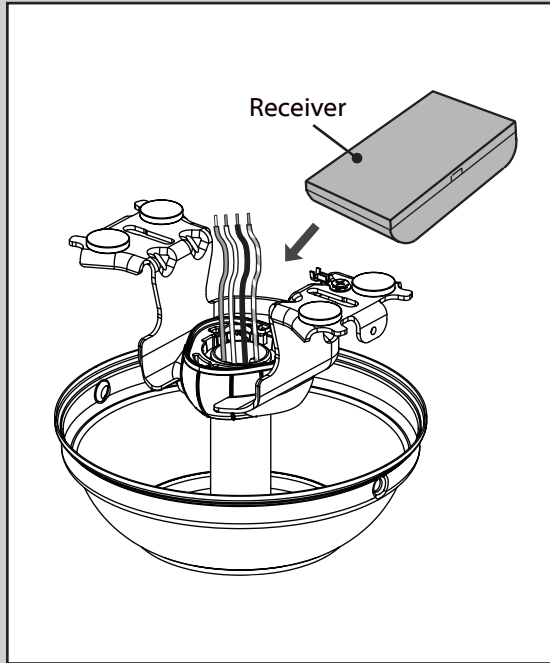
Receiver

Place the receiver on top of the downrod assembly as shown.

Using an orange wire connector from the ★ hardware bag:

Connect the 3 grounding wires (green, green/yellow stripe, or bare copper) coming from the ceiling, downrod, and ceiling bracket.
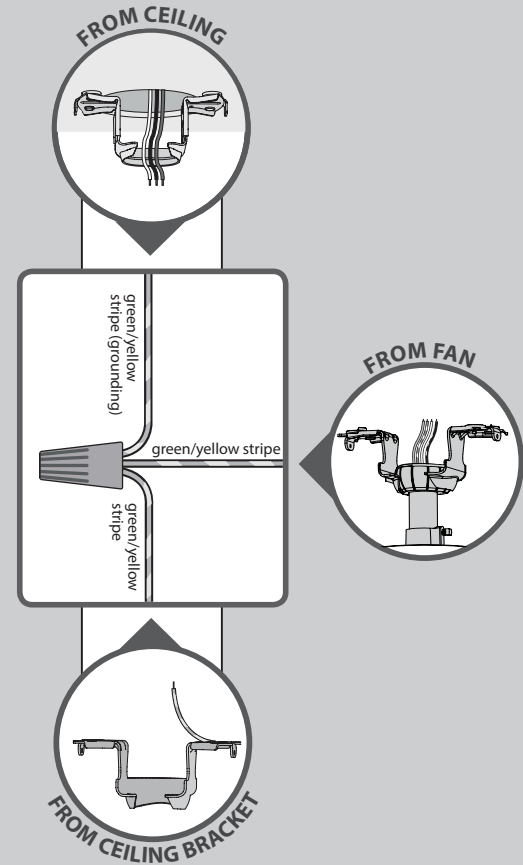
FROM CEILING

FROM FAN

FROM CEILING BRACKET

green/yellow stripe (grounding)

green/yellow stripe

green/yellow stripe

Turn the splices upward and push them carefully back through the hanger bracket into the outlet box. Spread the wires apart, with the grounded wires on one side of the outlet box and the ungrounded wires on the other side of the outlet box.

Refer to CAUTION c.1 on pg. 2 ⚠

⚠

**FROM RECEIVER**

white (common out)
black (fan out)
blue (light out)

white
black
blue
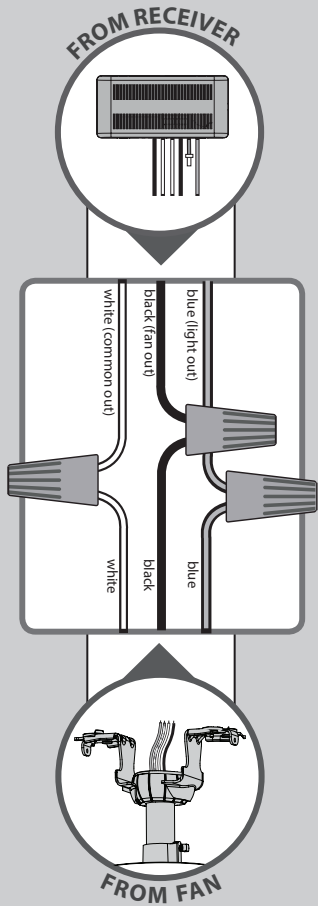
**FROM FAN**

Using the wire connectors from the remote control hardware bag:

- Connect the white wire from the receiver (marked "common out") to the white wire from fan.

- Connect the black wire from the receiver (marked "fan out") to the black wire from the fan.

- Connect the blue wire from the receiver (marked "light out") to the blue wire from the fan.

The red wire from the receiver will not be used, it has a pre-installed wire terminator.

**FROM CEILING**

white (grounded)
black (ungrounded)

white (neutral in)
black (live in)

**FROM RECEIVER**

Using an orange wire connector from the ★ hardware bag:

- Connect the black wire (ungrounded) from the ceiling to the black wire from the receiver (marked "live in").

- Connect the white wire (grounded) from the ceiling to the white wire from the receiver (marked "neutral in" or "common in").

Turn the splices upward and push them carefully back through the hanger bracket into the outlet box. Spread the wires apart, with the grounded wires on one side of the outlet box and the ungrounded wires on the other side of the outlet box.
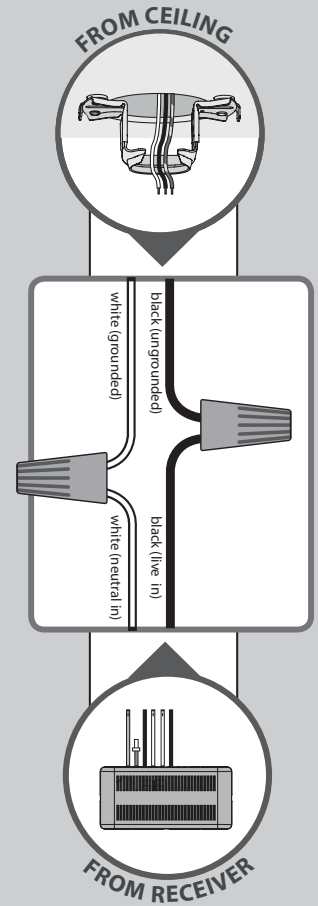
Refer to CAUTION c.1 on pg. 2

11

**Drill Holes**

**Painter's Tape**
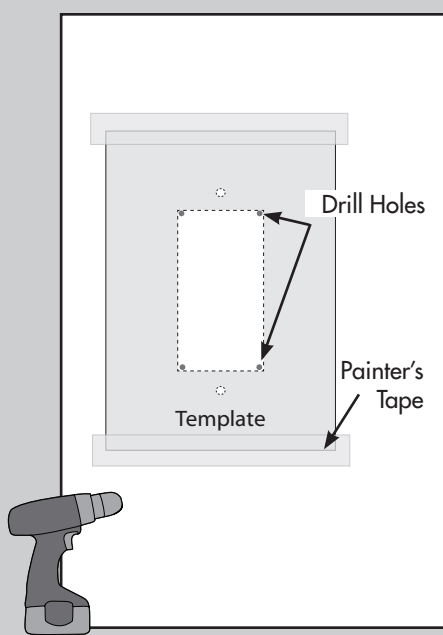
**Template**

1. Tape the provided wall control template with painter's tape at the desired installation area.
2. Drill holes inside the four corners of the template.

**Note:** Make sure the wall control template is level before proceeding to the next step.

**Screw Cut-Out**

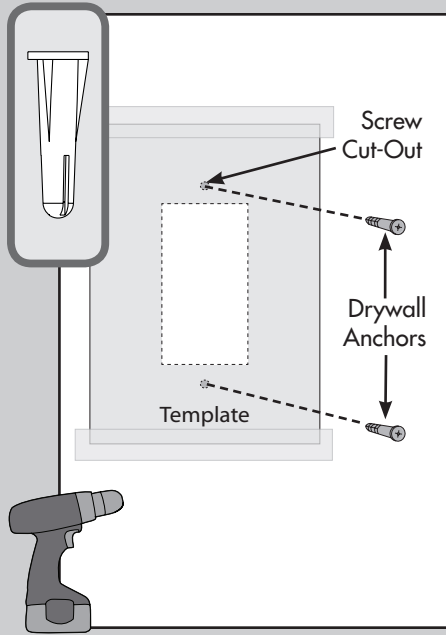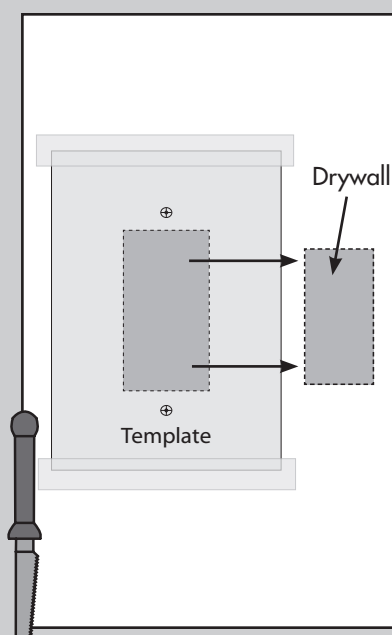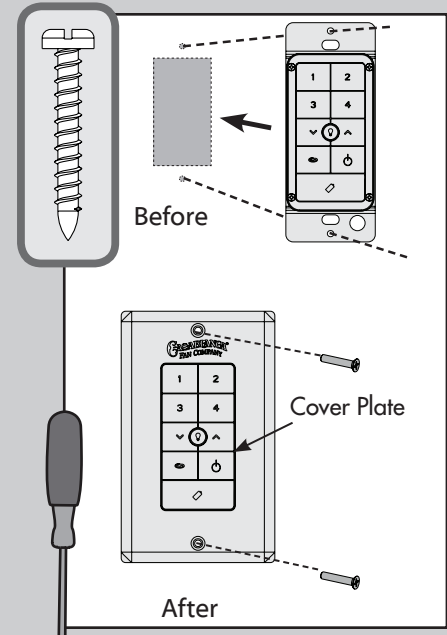**Drywall Anchors**

**Template**

1. Using a 9/34 drill bit, drill a hole in each screw cut-out on the wall control template.
2. Using a hammer, tap a drywall anchor found in the wall control hardware bag into each hole until the drywall anchor is flush with the wall.

**Drywall**

**Template**

1. Using a drywall punch saw, cut out the interior shape of the template using one of the four drilled corners as a starting point.
2. Remove the template and the cut-out section of drywall.

**Before**

**Cover Plate**

**After**

1. Insert the wall control into the dry wall cut out.
2. Align the screw holes in the wall control with the drywall anchors.
3. Install the cover plate using a Phillips Head screwdriver to secure the two cover plate screws found in the wall control hardware bag through the wall control and into the drywall anchors.

If you are using a outlet box for wall control installation, the wires coming from the wall control must be grounded using the attached green wire. If not placed in an outlet box, cap the green wire coming from the wall control with an included wire nut.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
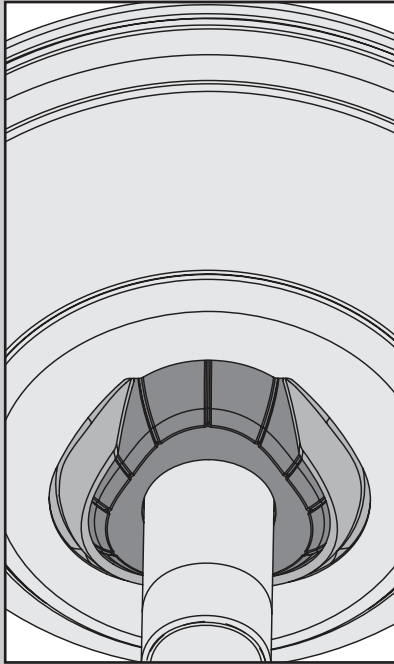
**Screw Holes**

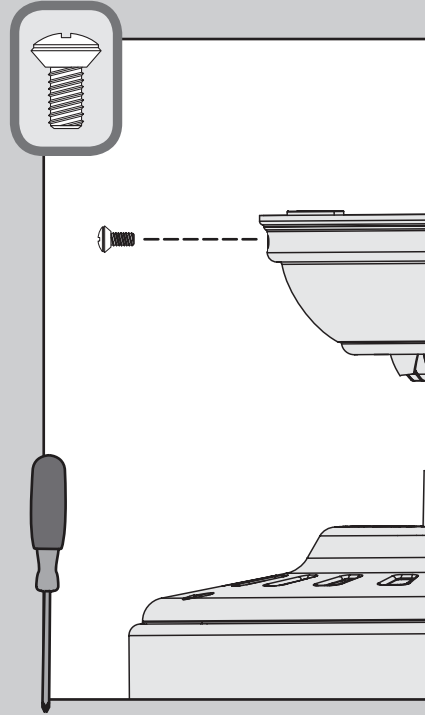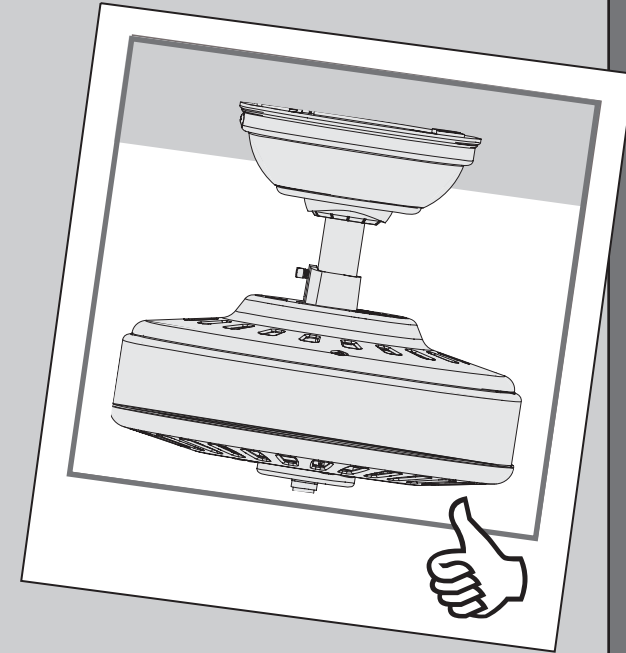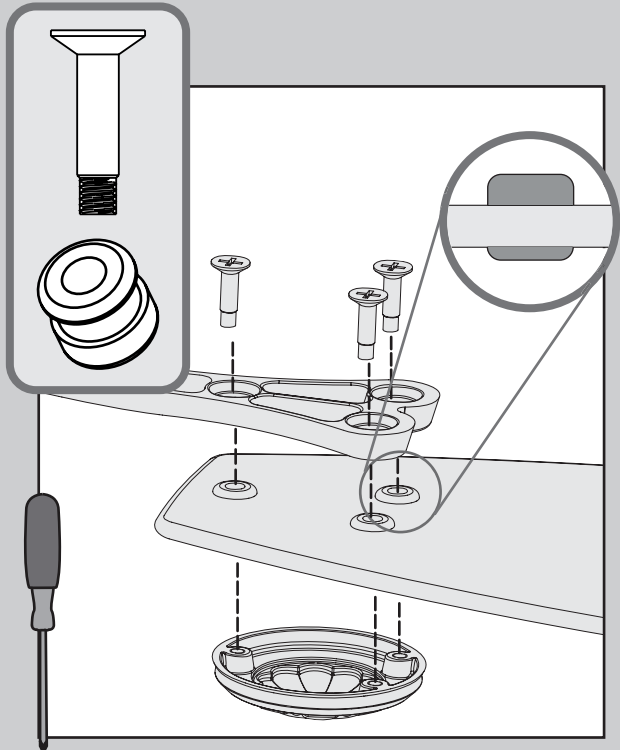Position the canopy so that, when lifted into place, the canopy fits into the hanging bracket as shown.
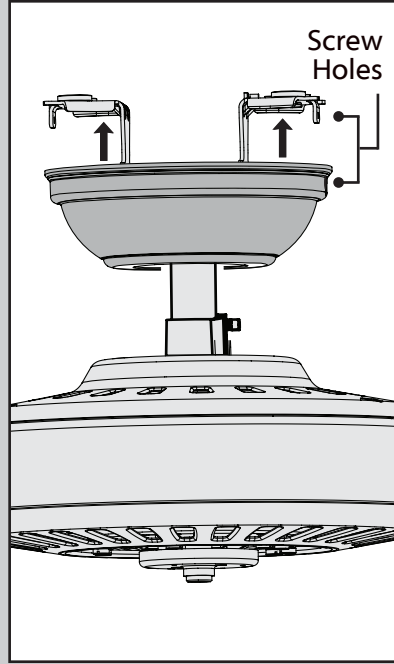
Lift the canopy into place so that the screw holes are aligned.

Insert the two canopy screws found in the ● hardware bag.

**Note:** Fan style may vary.

Remember the screws that you kept after removing the shipping blocks (page 6)? You need them plus five more from the hardware bag for this step.

⊗ Install the grommets, found in the ■ hardware bag, in the blades by hand. The thicker ends of the grommets should face upward toward the blade iron. Place each blade between a blade iron and medallion. Install three blade screws, found in the ▲ hardware bag, to attach the medallion to the blade iron. Repeat for all blades.
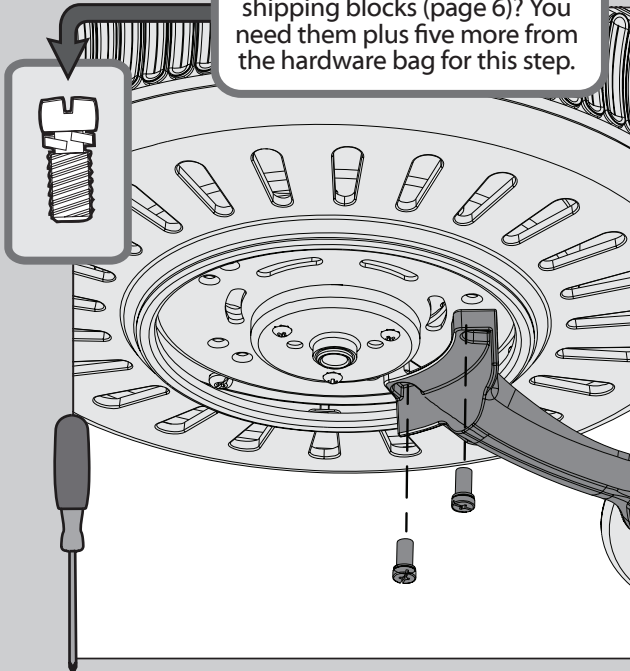
⊗ Lightly attach the blade irons to the motor with screws found in the ✕ hardware bag, then securely tighten after both screws are attached.
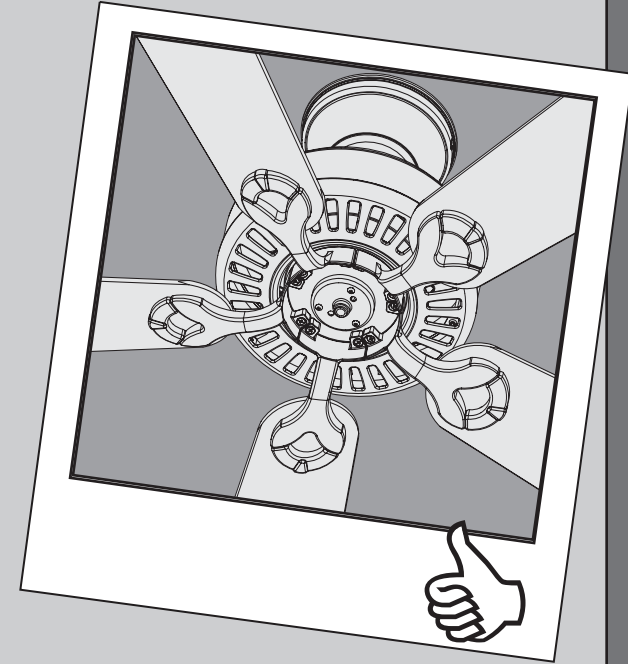
**DUST ARMOR** Your blades are shielded with Dust Armor® which is a nanotechnology coating that repels dust. For cleaning the fan, use soft brushes or cloths to prevent scratching. Cleaning agents may damage the finishes.
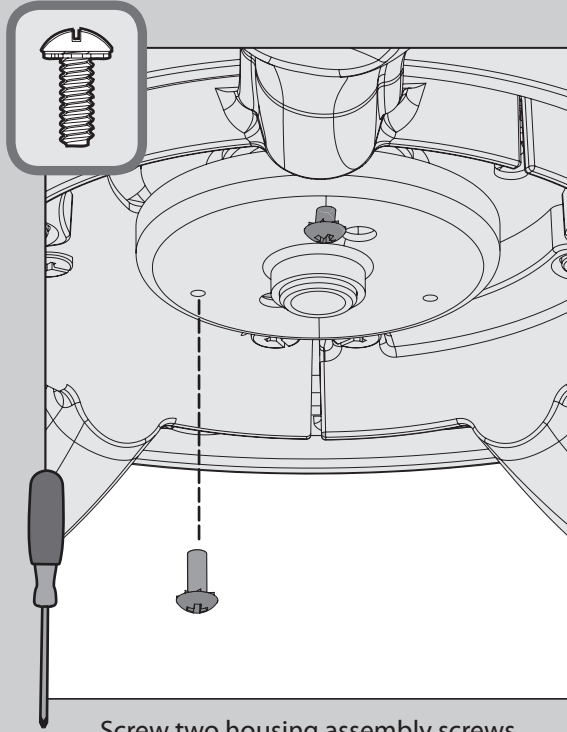
Screw two housing assembly screws from the ☰ hardware bag halfway into the motor housing. It does not matter which two screw holes you choose.

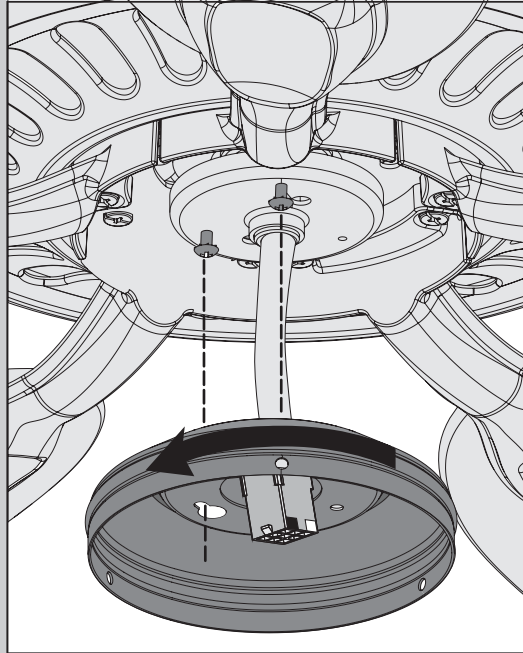Feed the wire plug through the center hole of the upper switch housing, then wrap keyhole slots around the screws and twist counterclockwise.
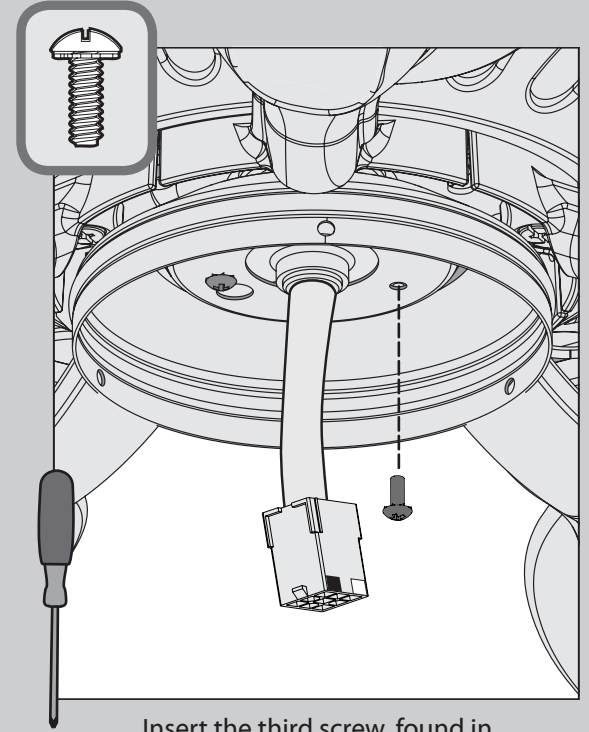
Insert the third screw, found in the ☰ hardware bag, into place and then tighten all three screws.

Make sure the upper switch housing is securely attached to the mounting plate. Failure to properly secure all 3 assembly screws could result in the switch housing fixture falling.
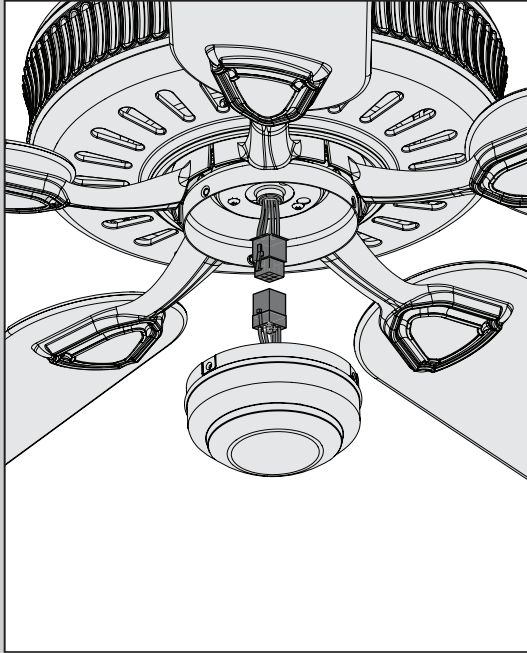
Connect the plugs from the upper and lower switch housings. Make sure to line up the colored markings on the connectors.

Lift the lower switch housing up until the holes line up with the screw holes in the upper switch housing. Install the three switch housing screws, found in the ≡ hardware bag.

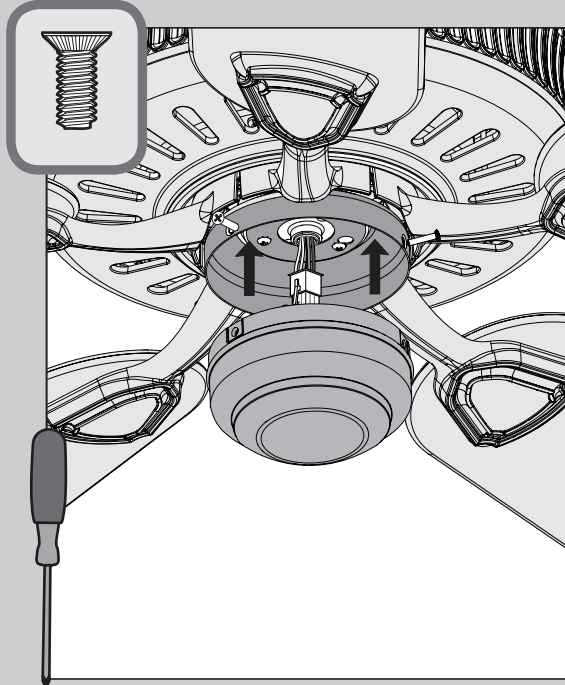**CONGRATULATIONS! YOU'RE DONE!**

Make sure the lower switch housing is securely attached to the upper switch housing. Failure to properly secure all 3 assembly screws could result in the switch housing fixture falling.
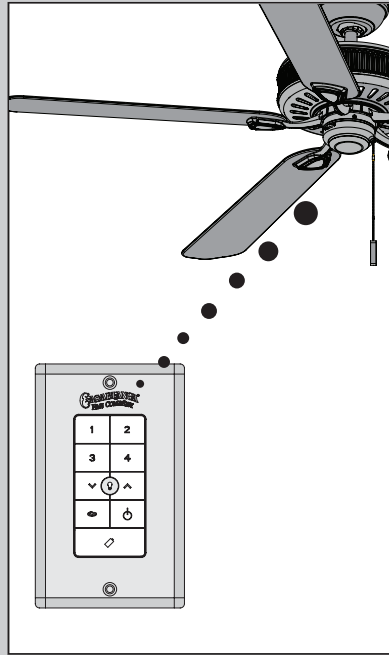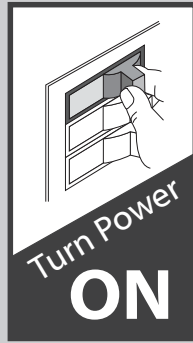
**Battery**

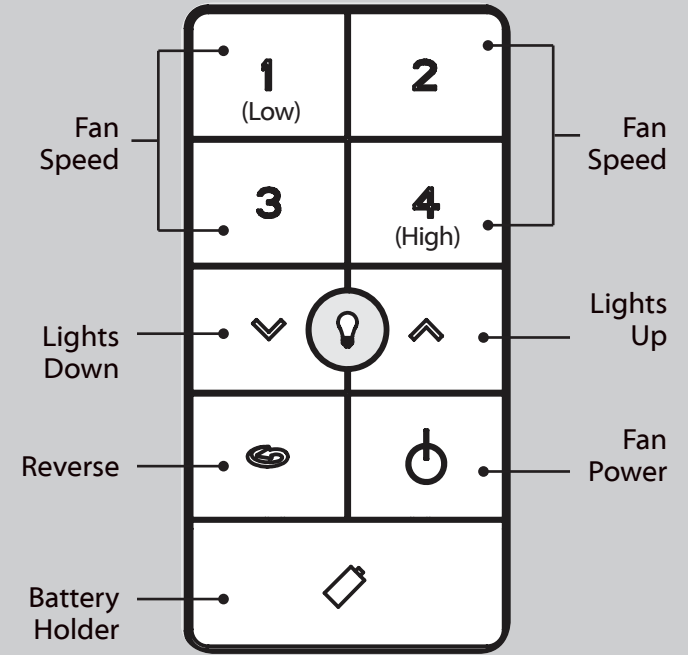**Battery Holder**
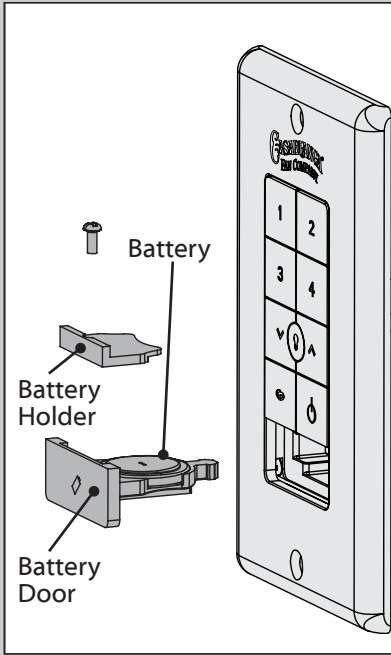
**Battery Door**

Before operating the wall control, press on the battery door to eject it. Unscrew the battery holder. Insert the battery, found in the control hardware bag, with the positive (+) side facing downward. Reinstall the battery holder and reinsert the battery door into the wall control.

Turn Power
## ON



The remote transmitter should already be paired to the receiver and ready to use.

**Note:** If your need to pair your remote, turn fan power off and back on at the circuit breaker. Within three minutes, press and hold both the Fan Off button and the 4 button for four seconds to pair the remote. **To prevent faulty operation, please disconnect power from all other ceiling fans within range while pairing.**

Fan Speed — **1** (Low) | **2** — Fan Speed

**3** | **4** (High)

Lights Down — | — Lights Up

Reverse — | — Fan Power

Battery Holder — 

Quickly press the up or down arrow to turn the lights off and on. Hold the up or down arrow to dim or raise the light level. The reverse button changes the direction that the blades turn. The power button turns the fan off and on.

## Reverse Button



(a)

(b)
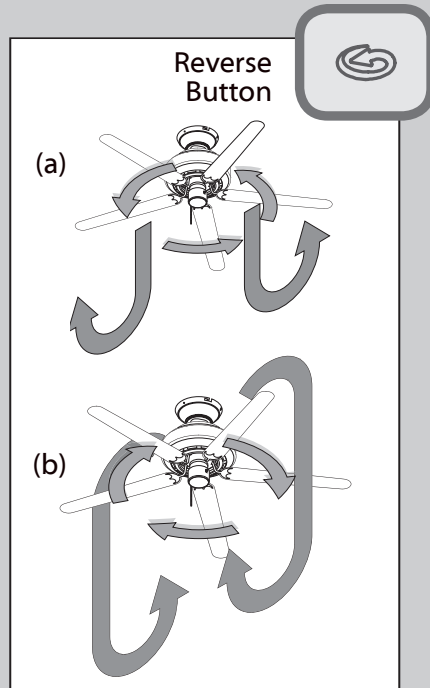
The reverse button on the wall control changes the air flow direction. **In warm weather**, use (a) downward air flow pattern. **In cold weather,** use (b) upward air flow pattern.

Battery
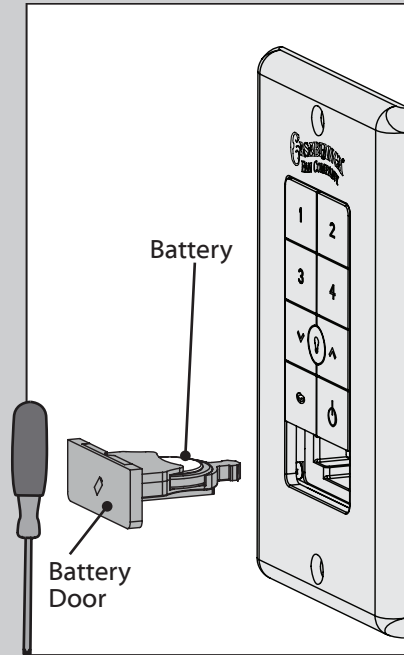
Battery Door

To change the battery, push on the battery door to eject it. Remove the battery using a small Phillip's head screwdriver. Replace with same type battery, making sure the (+) side is facing down. Replace battery holder and battery door.
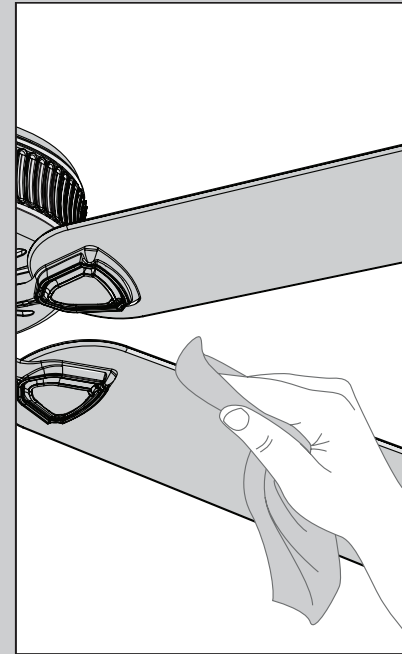
For cleaning the fan, use soft brushes or cloths to prevent scratching. Cleaning products may damage the finishes.

## Fan doesn't work

- Press a fan speed button (1-4).

- Check the circuit breaker to ensure the power is turned on.

- Check the wall control battery.

- Make sure that you have paired the wall control.

- Make sure the blades spin freely.

- Turn off power from the circuit breaker, then loosen the canopy and check all the connections according to the wiring diagram on pages 10-11.

- Check the plug connection in the switch housing.

## Excessive wobbling

- Tighten all of the blade and blade iron screws until they are snug.

- Turn the power off, support the fan carefully, and check that the hanger ball is properly seated.

- Use the provided balancing kit and instructions to balance the fan.

**If you have multiple remotes or multiple remote-controlled fans installed on the same circuit breaker** and you are experiencing interference or faulty operation of your remote controls, please go to www.CasablancaFanCo.com/FAQs and click "How do I properly install multiple remote-controlled fans?" for information on how to correct this issue.

## Noisy Operation

- Tighten the blade and blade iron screws until they are snug.

- Check to see if any of the blades are cracked. If so, replace all of the blades.

## Remote doesn't work

- Install a fresh battery in the wall control.

- Make sure you have paired the remote.

### AUTHORIZED SERVICE CENTERS

For the most updated listing of Casablanca Authorized Service Centers, visit www.CasablancaFanCo.com or call toll free 1-888-227-2178.