



LIMITED 1-YEAR WARRANTY

Except as otherwise provided within this Limited Warranty, CPO Commerce, LLC (CPO) will repair or replace any Quipall® products, component or part that is found by to be defective in material or workmanship within one (1) year from the date of original purchase so long as you, the original purchaser, still own it. This is your sole and exclusive remedy. This limited warranty is subject to the provisions below. It applies to products sold within the United States of America.

Exclusions:

This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership
- Modifications or attachments to the product that are not approved by CPO
- Products that were not installed, used or routinely and properly maintained in accordance with product instructions and warnings
- The use of non-genuine Quipall® parts, accessories, lubricants, and fluids other than those approved or recommended by Quipall®
- Exposure of the product to soot and smoke, chemical agents, bird droppings, sea water, salt, or other corrosive environments
- Products used for rental purposes
- Failures due to acts of God or Natural Disaster
- Cosmetic defects or abnormalities
- Cleaning, adjustment, and normal periodic maintenance work (carburetor cleaning, engine oil draining, blade sharpening, belt and cable adjustments)
- Any product that has ever been declared a total loss or sold for salvage by a financial institution or insurer
- The following parts are not covered by this warranty unless they are needed during another repair covered under this warranty: spark plug, fuel filter, air cleaner element, recoil element, oil, grease or any other consumable part or element likely to need replacement over the course of ownership

TO THE EXTENT ALLOWED BY LAW, CPO DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CPO WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.

To obtain service under this warranty:

CPO will work in support of warranty requests. To obtain warranty support and to ensure the best level of customer service, please take the following steps:

1. Upon purchase of Quipall® product, please register the product at www.quip-all.com, under the product registration page
2. If a defect is discovered, please contact CPO at (866) 577-3014 within 30 days from the date of discovery. CPO will require information about the product such as: the SKU number, serial number and/or registration number or date of manufacture from the product in question and/or any original transaction documents affirming that you are the original purchaser of this product.
3. Following your claim, CPO will conduct an inspection and review the claim. During this time CPO will gather information regarding the claim. Please allow a reasonable amount of time for these activities.
4. Replacement parts, authorize repairs or replace the product providing CPO affirms that the product in question is eligible under the conditions of the warranty as stated above.

Notice to Purchasers for home or personal use:

Federal law does not permit the exclusion of certain implied warranties for consumer products. Therefore, if you are purchasing this product for home or personal use, the exclusion of implied warranties noted in the above paragraph may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



U.S. YOUR WARRANTY RIGHTS AND OBLIGATIONS (applicable only to CARB products):

The California Air Resources Board, The United States Environmental Protection Agency (US EPA) and CPO Commerce, LLC (“CPO”), are pleased to explain the emission control system warranty on your 2018-2019 model year small off-road engine. In the United States and California new small off-road engines must be designed built and equipped to meet the State’s stringent anti-smog standards. CPO must warrant the emission control system on your small off-road engine for the periods of time listed below provided there has been no abuse neglect or improper maintenance of your small off-road engine.

Your emission control system may include parts such as the carburetor or fuel injection system, the ignition system, and catalytic converter. Also included may be hoses, belts, connectors and other emission related assemblies.

Where a warrantable condition exists, CPO will repair or replace your small off-road engine at no cost to you including diagnosis, parts and labor.

MANUFACTURER’S WARRANTY COVERAGE:

As the small off-road engine owner, you are responsible for the performance of the required maintenance listed in your owner’s manual. CPO recommends that you retain all receipts covering maintenance on your small off-road engine, but CPO cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

As the small off-road engine owner, you should however be aware that CPO may deny you warranty coverage if your small off-road engine or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

You are responsible for presenting your small off-road engine to a CPO distribution center as soon as a problem exists. The warranty repairs or replacement should be completed in a reasonable amount of time, not to exceed 30 days.

If you have any questions regarding your warranty rights and responsibilities, contact a CPO authorized warranty service facility:

TEL: 1-866-577-3014

EMAIL: customercare@quip-all.com

ADDRESS: 251 S. Lake Ave. Suite 400, Pasadena, CA 91101

This telephone number is only for the engines which the company name “CPO Commerce, LLC” is on the emission label.

Defects Warranty Requirements:

(a) The warranty period begins on the date the engine or equipment is delivered to an ultimate purchaser.

(b) General Emissions Warranty Coverage. CPO warrants to the ultimate purchaser and each subsequent owner that the engine or equipment is:

(1) Designed, built, and equipped so as to conform with all applicable regulations adopted by US EPA & Air Resources Board; And

(2) Free from defects in materials and workmanship that causes the failure of a warranted part for a period of two years.

(c) The warranty on emissions-related parts will be interpreted as below:

(1) Any warranted part that is not scheduled for replacement as required maintenance in the written instructions required by subsection (d) must be warranted for the warranty period defined in Subsection(b)(2). If any such part fails during the period of warranty coverage, it must be repaired or replaced by CPO according to Subsection (4) below. Any such part repaired or replaced under the warranty must be warranted for the remaining warranty period.



- (2) Any warranted part that is scheduled only for regular inspection in the written instructions required by subsection (d) must be warranted for the warranty period defined in Subsection (b)(2). A statement in such written instructions to the effect of “repair or replace as necessary” will not reduce the period of warranty coverage. Any such part repaired or replaced under warranty must be warranted for the remaining warranty period.
- (3) Any warranted part that is scheduled for replacement as required maintenance in the written instructions required by subsection (d) must be warranted for the period of time prior to the first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part must be repaired or replaced by CPO according to Subsection (4) below. Any such part repaired or replaced under warranty must be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
- (4) Repair or replacement of any warranted part under the warranty must be performed at no charge to the owner at a warranty station.
- (5) Notwithstanding the provisions of Subsection (4) above, warranty services or repairs must be provided at all CPO distribution centers that are franchised to service the subject engines.
- (6) The owner must not be charged for diagnostic labor that leads to the determination that a warranted part is in fact defective provided that such diagnostic work is performed at a warranty station.
- (7) CPO is liable for damages to other engine components proximately caused by a failure under warranty of any warranted part.
- (8) Throughout the emissions warranty period defined in Subsection (b)(2), CPO must maintain a supply of warranted parts sufficient to meet the expected demand for such parts.
- (9) Any replacement part may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner such use will not reduce the warranty obligations of CPO.
- (10) Add-on or modified parts that are not exempted by the Air Resources Board may not be used. The use of any non-exempted add-on or modified parts will be grounds for disallowing a warranty claim. CPO will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.
- (11) CPO issuing the warranty shall provide any documents that describe that manufacturer’s warranty procedures or policies within five working days of request by the US EPA & Air Resources Board.

Emission Warranty Parts List:

- (1) Fuel Metering System
 - (i) Carburetor and internal parts (and/or pressure regulator or fuel injection system).
 - (ii) Air/fuel ratio feedback and control system.
 - (iii) Cold start enrichment system.
 - (iv) Fuel tank.
- (2) Air induction system
 - (i) Controlled hot air intake system.
 - (ii) Intake manifolds.
 - (iii) Air filter.



(3) Ignition System

- (i) Spark Plugs.
- (ii) Magneto or electronic ignition system.
- (iii) Spark advance/retard system.

(4) Exhaust Gas Recirculation (EGR) System

- (i) EGR valve body, and carburetor spacer if applicable.
- (ii) EGR rate feedback and control system.

(5) Air Injection System

- (i) Air pump or pulse valve.
- (ii) Valves affecting distribution of flow.
- (iii) Distribution manifold.

(6) Catalyst or Thermal Reactor System

- (i) Catalytic converter.
- (ii) Thermal reactor.
- (iii) Exhaust manifold.

(7) Particulate Controls

- (i) Traps, filters, precipitators, and any other device used to capture particulate emissions.

(8) Miscellaneous Items Used in Above Systems

- (i) Electronic controls
- (ii) Vacuum, temperature, and time sensitive valves and switches.
- (iii) Hoses, belts, connectors, and assemblies.

CPO will furnish with each new engine written instructions for the maintenance and use of the engine by the owner.